



QUALITY POLICY

Grayford Industrial Limited is a global engineering company, specialising in the procurement of spare parts and equipment used in the Oil, Gas, Power and Petrochemical and manufacturing industries, meeting appropriate trading regulations.

Grayford Industrial Ltd, are fully recognised the importance of the quality of service that we supply, particularly in terms of the operation and trouble free services.

The Directors and staff of Grayford Industrial Ltd are committed to provide the highest possible level of service to exceed the customers' expectations.

In order to ensure that we achieve excellence in all our activities we have implemented a Quality Management System, meeting the requirements of BS EN ISO 9001:2015

The Company's business plan identifies business risks and sets out the strategic objectives.

The company consistently gather information, regarding external market and internal issues, and the Top Management provides 'Hands on Approach' and 'Open Door' policy in order to enhance employees' capabilities.

Grayford Industrial Limited is dedicated for continual improvements, including business diversifications.

The Quality Policy is communicated to all employees. Compliance to Grayford Industrial Limited Quality Management System's requirements is compulsory for all employees.

The Quality Policy will be reviewed annually, or as the circumstances dictate due to any significant changes, for continuing suitability.

Directors:


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Date: 12/07/17